



**Denali Commission**  
510 L Street, Suite 410  
Anchorage, AK 99501

907.271.1414 *tel*  
907.271.1415 *fax*  
888.480.4321 *toll free*  
[www.denali.gov](http://www.denali.gov)

## Denali Training Fund Quarterly Progress Report

Funds for this project are provided by the USDOL and the Denali Commission and managed, in partnership, by the Alaska Department of Labor and Workforce Development.

Name of Organization:	<b>University of Alaska</b>
Name of Project:	<b>Allied Health Training Phase IV</b>
Reporting Period:	<b>4<sup>th</sup> Quarter: April 1, 2008 – June 30, 2008</b>
Contact Person:	<b>Jan Harris</b>
Contact Number:	<b>907-786-4595</b> Email Address: <b>anjch1@uaa.alaska.edu</b>
Expenditures to date:	<b>See fiscal report</b>
Certification: I certify that the information in this report is current, correct and true and in accordance with the terms and conditions of the agreement.	
Signed by:	<i>Jan Harris</i> Dated <i>7/15/08</i>
Jan Harris, Associate Dean, College of Health & Social Welfare / Project PI	

### **PROJECT SCOPE / OVERVIEW OF THIS REPORT**

The University of Alaska Rural Allied Health Training Project provides training in a state wide collaboration involving three major academic units of the University. Progress for each of the currently funded elements of this project are reported below. They are:

**Community Health Aide Program**

**Medical Office / Health Care Reimbursement**

**Bristol Bay Health Program**

**Pharmacy Careers**

**Radiologic Careers**

**Medical Laboratory Careers**

**Dental Assisting**

**UAA Health Sciences Curriculum Development**

**Direct Services Careers (PCA/CNA)**

**Trainee Success Projects**

**UAS Health Science Project Assistance**

**Project Facilitation**

## **Community Health Aide Program**

The Community Health Aide Program (CHAP) prepares Community Health Aides and Practitioners to provide comprehensive health care in Alaskan village communities.

### **Activities for this Reporting Period**

The Academic Liaison monitors the university credit awarded for CHAP Basic training courses (CHP 131, 132, 133, 134 for 8 credits each; each credit = 40 hours) taught at the four tribal health organizations CHAP Training Centers (ANTHC, NSHC, SEARHC and YKHC). During the period April 1 – June 30, 2008 the following numbers of CHA's completed the following sessions and received a salary increase from their regional health corporation: Session I (CHP 131) – 18 CHA trainees, 5,760 hours; Session II (CHP 132) – 18 CHA trainees, 5,760 hours; Session III (CHP 133) – 18 CHA trainees, 5,760 hours; Session IV (CHP 134) – 12 CHA trainees, 3,840 hours.

Graduation: University of Alaska Fairbanks spring graduation numbers in Community Health (degree title for the CHA/P program students). Certificate = 25. Associate of Applied Science degree = 5. Students attended ceremonies at rural campuses throughout the state.

CHP 293 Anatomy, Function and Medical Language course (3 credits by distance delivery) was completed by 17 students. All students passed (grades ranged from A to C+). Each individual also received student advising for their AAS degree and information about the new Physician Assistant education track at UA starting Fall '09.

The new course CHP 293 Wellness: Promoting Health and Preventing Chronic Disease (2 credits) was delivered to 12 students March 31-April 4<sup>th</sup>. It included 2 teleconferences with excellent post course health education community projects completed by the students.

Path to Understanding Cancer May 12 – 16<sup>th</sup> (1 credit) was completed by 9 students. The course also included a follow-up teleconference, and each student completed a cancer education project in their community.

CHAP Forum April 21-25 at Coast International Hotel, Anchorage took place. 64 CHAs/CHPs attended the week long presentations for Continuing Medical Education. 22 CHPs received UAF CHP 250 credit for their AAS degree (only 22 eligible for CHP 250 credit since the degree only allows up to 3 CHP 250 credits). Each participant also received student advising for their AAS degree and information about the new Physician Assistant education track at UA starting Fall '09.

12 individuals attended a discussion session on the BA degree in Rural Development with Grace Kirk, current student, who is a CHP with her AAS degree and past Maniilaq CHAP Director.

Post production CD of CHAP Forum (agenda, all presentations, awards and photos) was developed in cooperation with Torie Heart, ANTHC CHAP Director. Approximately 100 copies were made and distributed to attendees, CHAP Training Centers and Field Instructors across the state.

Pre-Session course syllabus revision was completed, along with a new Student Workbook and new Instructor Manual which includes a course schedule and student skills list. The new Pre-Session was taught at ANTHC May 27-30 with 5 students and a very positive outcome. Materials distributed to CHAP programs in early June. Plan: to have the Pre-Session taught and materials used by several other tribal health organizations this summer and finalize all course materials by September.

The faculty Liaison chaired the CHAP Academic Review Committee (ARC) meeting May 12<sup>th</sup>-14<sup>th</sup> and reported to the Association of Alaska CHAP Directors Feb 15<sup>th</sup> on both UAF and ARC issues which included program curriculum, Pre-Session course materials and training schedule and evaluation tools for Patient Encounters and standards.

### Activities/Important Dates for next quarter

CHAP Instructor Convocation planning. Annual conference for CHAP Training Center and Field Instructors October 13-17, 2008. "*Celebrating 40 Years – Envisioning the Next 40 Years*". Linda Curda is Co-Chair of Convocation planning committee. Activities include: planning committee teleconferences; presentation of plans to CHAP Directors and ARC meetings; hotel location/ meal logistics; content; speaker selection and orientation to CHAP; registration forms and process; pre-conference materials; CHP 250 1 credit course for Field Instructors who are CHPs \working towards their Associate of Applied Science degree; CME credit, and a presenter.

### Participant Numbers and Roster

131 CHAs and CHPs attended a Basic Training session or an advanced course.  
See attached spreadsheet with student specifics.

Problems or Changes The CHA Program is progressing satisfactorily.

### Assessment

After each Basic training session/course the CHA is visited by their tribal health organization supervisor instructor (some organizations personnel are called coordinator instructor) to evaluate the knowledge and skills learned at the Training Center. A Post-Session Learning Needs form and Clinical Skills List tool is completed by the supervisor. An evaluation is sent to the Training Center before the student is admitted for their next training course.

### **Medical Office / Health Care Reimbursement**

The Medical Office program prepares workers to provide billing and coding services in medical offices. Students can earn a 30 credit HCR certificate (including 10 health courses) or a 38 credit Medical Assisting certificate.

### Activities for this Reporting Period

- Recruitment for a full-time faculty member continues.
- Adjunct faculty taught 6 classes with 68 enrollees (45 individuals) across the state using blended synchronous and asynchronous online delivery.
- Three courses were re-developed for entirely asynchronous delivery.
- HLTH 193 Medical Office Technology was delivered to 7 trainees.

- Four adjunct faculty were trained and mentored on distance-learning modalities.
- Numbers of degree-seeking trainees continue to rise.
- An Administrative Procedures course was redeveloped to better meet AAMA accreditation requirements using a distance delivery format.
- The medical coding course was redeveloped to reflect updates to code sets.
- New advertising materials were developed to reflect fall semester offerings.
- Three Occupational Endorsements were submitted for approval: Medical Coding, Medical Billing, and Medical Office Reception.
- Began planning to offer Medical/Dental Reception Certificate in rural AK.
- Held UAF Allied Health meetings to clarify and differentiate the roles and responsibilities of rural vs. on-campus Allied Health coordinators.

### Activities/Important Dates for next quarter

- Continue exploration of Medical Office Technology course (whether to offer as CIOS, HLTH, or cross-list as both) and submit paperwork to make course permanent.
- Continue to mentor distance-teaching adjunct faculty.
- Interview applicants for vacant full-time faculty position.
- Gain final approval on three OEs.
- Advertise to native corporations, health care facilities, and previous students.
- Go through process to add program to WIA Eligible programs listing
- Continue to advise current and prospective students on available health tracks.
- Continue to mentor current students through program and assist with job readiness (finding, applying for, and interviewing for) related jobs
- Continue to mentor students re: national exam process
- Continue to network/foster relationships with industry partners who provide financial support to students each semester

### Participant Numbers and Roster

Participants this reporting period - 45 trainees (68 enrollments)

See attached roster for additional details including home communities, completion dates and employment information.

### Problems or Changes

Our second quarter report indicated that we had identified and hired a faculty member. Unfortunately, at the beginning of the semester the applicant found she could not get out of her current work contract so declined our job offer. We are therefore re-advertising for a new Allied Health Faculty member, and in the meantime will continue to use adjuncts increasing our training in the use of distance technology.

## Assessment

Accreditation standards require the programs to be competency based. The specific competencies are included in the syllabus for each course.

### **Bristol Bay Health Program**

This initiative provides faculty and project assistance on the Bristol Bay campus to enhance the success of rural allied health trainees by offering them instruction, advising, and recruitment and assistance.

### Activities for this Reporting Period

The Allied Health faculty position was approved for Bristol Bay Campus. Three applicants are under review.

A Program Assistant to the Allied Health faculty member was approved and the recruitment will begin for that within the next week.

A pilot CNA program was delivered and assessed in 5 components: instructional modules delivered via Blackboard with weekly audio meetings; 2-week face-to-face training; 2-week intensive clinical training in Fairbanks; eligibility for certification test; certification test. The program was deemed very successful though we were able to identify technology as an area needing improvement for distance delivery in the villages.

### Activities/Important Dates for next quarter

- Planning for technology improvements to make distance delivery to villages viable.
- Hire faculty member.
- Recruit and hire program assistant.

### Participant Numbers and Roster

Participants this reporting period - 15 began the training, 8 completed certification  
See attached roster for additional details.

### **Pharmacy Careers**

Pharmacy Technology is currently a 16 credit program (five 3 credit courses and one 1 credit course) that leads to an occupational endorsement and prepares trainees for employment as pharmacy technicians. These courses were pilot tested, reviewed and delivery methods were refined with Denali funding. In 2008 UAA assured program continuation by securing General Funds for the faculty position.

### Activities for this Reporting Period

Recruitment continued for the faculty position without success. Fortunately, three adjunct faculty were able to teach the courses during this period.

Since there is also a major shortage of pharmacists in the state, we expanded the Pharmacy Tech Advisory Committee to join with College of Health and Social Welfare. The two colleges joined to

facilitate the development of pre-pharmacy education and partnerships with Schools of Pharmacy outside of Alaska. Its first meeting was held this quarter.

The Alaska Pharmacy Association held their annual conference during this quarter with a specialized breakout day for Pharmacy Technicians. We worked closely with them to prepare and make a presentation to working pharmacy technicians who might be interested in this program. The Association also created a scholarship for this program and its first award was made to a student taking her third course. The scholarship will be awarded once a year and shows commitment from the health industry partners.

#### Activities/Important Dates for next quarter

The next quarter will be focused on helping the students to register for the next course in the sequence. Four courses will be offered: Intro to Pharmacy, Pharmacology for Technicians I, Pharmacy Calculations and Pharmacology for Technicians II.

#### Participant Numbers and Roster

Participants this quarter - 23.

See attached roster for additional details including home communities, completion dates and employment information.

#### Problems or Changes

This project is progressing as expected, though enrollment of rural students is dropping off somewhat. Similar to the other programs, we see a need for a Trainee Recruiter to assure rural persons are aware of this opportunity and the impact of digitized pharmacy dispensing systems that are generating more rural jobs under a pharmacist's supervision.

#### Assessment

Accreditation standards require the program to be competency based. The specific competencies are included in the syllabus for each course.

## **Radiologic Careers**

The Limited Radiography program is a four-course, on-line; distance-delivered certificate program that prepares workers in health care settings to take basic x-rays and also provides an opportunity for individuals to explore the field. It is presently deployed in several areas of the state. The program leads to an occupational endorsement.

Radiography is a developing career area and specialties evolve with changes in technology. It has been especially difficult for rural facilities to recruit workers in this field. (UAA currently offers three radiographic programs: limited radiography, radiographic technology, and mammography.)

### **Activities for this Reporting Period**

From the 4 courses offered in Spring semester, there were 6 students who completed their classes. The sixth cohort made up of 4 students started the RADT 101 course, though two did not complete. Their home communities are from around the state - southeast, YK Delta and the interior. Retention from the first to second course has been a challenge. The efforts to support the Fall semester fifth cohort (Eastern Aleutians Tribes) were successful and all three continued with the RADT 102 course.

### **Activities/Important Dates for next quarter**

Even after extensive trainee recruitment efforts were made by the Trainee Success Coordinator and the faculty member to increase enrollments (through Career Fairs, mailings to Tribal Health organizations and UA Community campuses) enrollments continue to be low. Further recruitment efforts will occur in the next quarter for Fall semester which begins during the quarter. We project offering the four courses to accommodate the 3 cohorts in process of completing the series.

To accommodate trainees moving from the Limited Radiography program toward the distance delivered AAS in Radiologic Technology, 2 classes worth 3 credits are being transferred into online version during this quarter. This will increase rural student success in this field.

### **Participant Numbers and Roster**

Participants this reporting period - 6

See attached roster for additional details including home communities, completion dates and employment information.

### **Problems or Changes**

When the bill to establish licensure requirements for health providers taking x-rays does pass, there will be a large demand for this program offering. Small rural clinics and facilities that take very few x-rays a month will then be required to receive this training.

Until that time, we are facing trainee recruitment issues which need to be addressed. We have determined the need for a trainee recruiter position for all UA Allied Health and will be proposing that in the Phase V request. More on this in the Project Facilitation section below.

### **Assessment**

Accreditation standards require the programs to be competency based. The specific competencies are included in the syllabus for each course.

## **Medical Laboratory Careers**

The Medical Laboratory Programs prepare trainees for jobs as Phlebotomists and Clinical Assistants. The Phlebotomy program is 9 credits which apply to the 24 credit Clinical Assisting program. Trainees earn an occupational endorsement and are prepared for national certifying exams. The project is to mentor additional trainees to complete the phlebotomy and clinical assistant programs, develop additional courses for the future distance MLT AAS program, expand admissions to more locations in the state, identify new industry partners for lab programs, and implement an orientation program for clinical mentors.

### **Activities for this Reporting Period**

An additional new faculty position for the distance delivered AAS was added this year with University General Funds to demonstrate UAA's commitment to rural students in Med Lab Tech. The full faculty search was unsuccessful this quarter. It is very difficult to recruit qualified faculty in this discipline to Alaska.

The spring semester Phlebotomy and Clinical Assisting programs offered six classes. 23 (duplicated) students are taking those classes. As six month long courses, students completed on June 30. The unduplicated count of students from all over the state is 17. Examples are: Unalaska, Nome, Tooksook Bay, Aniak, Kodiak, Petersburg. The addition of this group of students was a direct result of the Lab Managers/Industry meeting held by the program in late August.

The semester for these Clinical Assisting and Phlebotomy programs run 6 months rather than the traditional 15 weeks. The Med Lab Tech program holds a pinning ceremony each semester. One Phlebotomy completer from Aniak was recognized in the May ceremony since they completed their course of study in the previous semester ending in December.

### **Activities/Important Dates for next quarter**

The recruitment for the faculty will began again in May. If this search is successful, work will continue on preparations for the AAS program to be distance delivered by Spring Semester 2009. Many of the courses now taught on campus are already prepared for distance. Around 4 courses still need development work from this new faculty.

Next quarter, starting July 1 (for 6 month class) 3 courses will be offered: Phlebotomy Procedures, Specimen Processing, and Microbiology for Clinical Assistants.

### **Participant Numbers and Roster**

Participants this reporting period - 17

See attached roster for additional details including home communities, completion dates and employment information.

### **Problems or Changes**

We note that all the UAA programs are facing trainee recruitment issues. See below in the Project Facilitation section.

## Assessment

The UAA requires all programs to write a Program Assessment Plan which includes competencies, skill levels and understanding. This is incorporated into the grading process. The full Med Lab Tech Program Assessment is written in conjunction with the NAACLS Accreditation Standards. These are very stringent and were recognized in the Accreditation visit in 2007.

### **Dental Assisting**

The Dental Assisting program prepares trainees for work as chair side dental assistants and to sit for the Dental Assisting National Board (DANB).

### **Activities for this Reporting Period**

The dental assisting program offered another pilot course Spring semester - Essentials of Dentistry. After several marketing efforts to the dental community, only two students signed up. One is employed by a private dental office. Both students completed the class. They live in Selawik and Sterling.

Several efforts to recruit a person to connect with rural dental provider system and determine why enrollments are so low were unsuccessful. In late May, the dental assisting faculty member decided to make contact with Dental chiefs and clinic coordinators herself to begin answering the following questions:

- 1. Do the dental assisting courses that have been converted to Blackboard meet the educational needs of rural Alaska dental clinics?*
- 2. If the courses that are currently available via Blackboard do not meet educational needs, would rural dental clinics be willing to partner with the dental assisting program to create applicable credit or continuing education courses.*
- 3. Are the continuing education needs of rural Alaskan dental clinics currently being met by an alternate method? Are UAA's services needed in the rural Alaskan dental setting?*
- 4. What are the continuing education needs for the Tribal Dental Health Aide (levels 1 and 2) program? How are those needs currently being met? Can the dental assisting program provide any of the needed online coursework? Would that CE be met by a course that has already been converted to Blackboard? If not, would the ANTHC/Tribal Health Dental programs be willing to partner with the UAA to create the needed continuing education?*
- 5. Would the courses that have already been developed be applicable to tech prep in rural Alaskan high schools? Are rural Alaskan high schools interested in dental assisting as a tech prep subject?*

By the end of this quarter Manilaaq and Tanana Chiefs Conference had been contacted but nothing definitive had been learned.

### **Activities/Important Dates for next quarter**

Next quarter (fall semester) the Dental Radiography course will be offered again now that its pilot is complete. Recruitment efforts will go on in July and August to generate students. Work will move forward interviewing/answering the questions listed above.

## Participant Numbers and Roster

Participants this period - 2

See attached roster for additional details including home communities, completion dates and employment information.

## Problems or Changes

Recruitment of trainees continues to be a major issue - even more than the other Allied Health programs. Significant effort has been made to recruit an assessing coordinator for this program to do fact finding and contact rural Alaska dental facilities to get a better idea for direction. Since this person must be a dental professional who understands the 4 handed dental practice and the role of the dental assistant along with rural needs and is able to work on a temporary basis, it has been nearly impossible to find someone. Recruitment will continue. See also the discussion below in the Project Facilitation section.

## Assessment

Accreditation standards require the programs to be competency based. The specific competencies are included in the syllabus for each course.

## **UAA Health Sciences**

This initiative is to develop advanced program tracks for allied health workers who already hold licensure or certification in a discipline. They will be prepared to assume supervisory and other higher level positions in their health organizations. These are advanced positions not typically filled by rural residents.

## Activities for this Reporting Period

The University catalog and curriculum changes for the BSHS are progressing. A formal meeting occurred with the Provost's Office to clarify the extent of approval required for the proposed changes. With this clarified direction, all the preparatory work will be completed next quarter and taken through the necessary steps for approval. Additionally this quarter, funding was allocated by the Legislature for several faculty positions in the Dept of Health Sciences that will make it possible to carry out this program expansion.

## **Direct Services Careers (PCA/CNA)**

This project prepares trainees for jobs as personal care attendants (PCA) and certified nursing assistants (CNA). The PCAs are home-based workers. A PCA Bridge course allows trainees to advance from the PCA to CNA. PCA programs fall under the purview of the State in its office for senior services. The Alaska State Board of Nursing oversees CNA program requirements and scope of practice.

## Activities for this Reporting Period

- Worked closely with the State Board of Nursing to secure approval of a new clinical site located in Haines Alaska. This required submitting supportive documentation on how objectives would

be met in accordance with State Statutes and Regulations for the Certified Nurse Aide requirements.

- Admitted a total of five (5) local Haines students to participate in this pilot program.
- Conducted an onsite mid-term visit to Haines at which time, the students were given a written comprehensive exam, lab skills evaluation, and detailed instructions to prepare for the State Certification Exam.

### Activities/Important Dates for Next Quarter

- The program will be re-evaluated by the State Board of Nursing.
- Future rural and remote sites will be evaluated for the possible local course offerings on a case by case basis.
- For Fall 08 semester local and distance student admission will be based on availability of adequate clinical site and supervision including approval from the Board of Nursing. Senior High School students interested in the CNA program will be evaluated on a case by case basis.

### Participant Numbers and Roster

Participants this reporting period - 13

See attached roster for additional details including home communities, completion dates and employment information.

### Problems or Changes

The process for obtaining new program site certification from the Board of Nursing is long and involved. Each new site must be evaluated on site by the Board of Nursing; the site must be able to support and offer all skills needed for the student to have exposure for clinical practice. We will continue to seek certified and approved on-site clinical adjunct instructor approved by the Board of Nursing and to be located for each area and.

Due to heavy usage and competing demands for the local classroom and lab site in Sitka, equipment had been lost, broken and worn out. We will be seeking funding to replace lab equipment.

### Assessment

Trainees are tested weekly and also take a proctored mid-term and a fully comprehensive exam at the end of the program. They must complete a skills checklist sheet during clinical rotations which covers all skills listed in the State of Alaska Statutes and Regulations for the Board of Nursing. The completed checklist is turned in at the end of rotation. Preceptors also complete a daily Preceptor Evaluation Form for each trainee and turn it in to the instructor. This evaluation is confidential and not available to the student to review.

Participants this reporting period -

See attached roster for additional details including home communities, completion dates and employment information.

The Trainee Success Project is a suite of support services to enable trainees in allied health to be successful. There are coordinators at each of the three main campuses who are responsible for providing personalized support, preliminary advising, coaching and supplemental instruction, and assistance with distance education technologies, all to enhance the academic success of rural trainees. The Trainee Success Project is not an academic program per se but rather a supplemental instructional system for trainees in the various rural Allied Health Programs.

### Activities for this Reporting Period

This period coincides with the second half of a semester and the coordinators were busy planning for upcoming events and supporting enrolled students as reflected in the following chart:

	UAS	UAA	UAF
Number Trainees (unduplicated)	12	26	19
Total Contacts/ Assists:	24	117	21
<i>Personalized Support</i>	24	60	29
<i>Advising &amp; Registration</i>	0	45	18
<i>Technical Support</i>	5	9	1
<i>System Barriers</i>	5	35	0
<i>Group Communications</i>	0	28	1
Total Marketing Contacts	0	0	0

### Activities/Important Dates for next quarter

The Coordinators will continue their main responsibility of supporting enrolled students. They will also be marketing through email and agency contacts and are scheduled to participate in upcoming job fairs including:

- Oct. 2, 2008 - College Fair in Sitka
- Feb 11-12, 2009 – World of Work Career Fair, Sitka. 800 participants from Sitka High, Mt. Edgecumbe, Pacific High
- July 31-Aug 1, 2008 – Trainee Success Coordinators meeting in Anchorage

Problems or Changes      No changes or problems at this time.

### **UAS Health Science Project Assistance**

This project assistance is for UAS Health Programs in three areas: 1) faculty support, including ordering supplies and textbooks, maintaining student files, filing state required paperwork, providing course management support and maintaining affiliate agreements; 2) providing information to prospective trainees at likely facilities and special events, and 3) student support by providing initial response to student inquiries and maintaining a database of student course completions that facilitates faculty follow up with students.

### Activities for this Reporting Period

- Provided project assistance for 10 health faculty as described above.
- Affiliate agreements updated in this period – One affiliate agreement updated in this period, 3 updated and 2 pending signatures (most of these agreements run 2-3 years, 12 updated in the 2<sup>nd</sup> quarter).
- Student files - created or updated 130 during this period

- Responded to 73 inquiries about UAS health programs
- Distributed program information as follows:
  - Vocational Health Occupations Program-SEARHC-10 informational packets-
  - OMH Grant, Alaska Native Epicenter, Alaska Native Medical Center-50 CWA DVD's, CWA Presentation Board for forums and conferences
  - Craig High School-8 informational packets
  - Ketchikan General Hospital-70 brochures, 4 informational packets
  - Hydaburg-Sandra Vent-140 brochures, 10 informational packets
  - Solomon Atkinson-Metlakatla Community-150 brochures, 15 CWA DVD's,
  - Sitka Tribe of Alaska-15 CWA DVD's
  - Each person inquiring receives an informational packet or brochure, depending on the program-73

### **Project Facilitation**

This area of the grant provides for the overall coordination of the various initiatives, project development, troubleshooting and coordination across departments, colleges and MAU's, as well as reporting.

### **Activities for this Reporting Period**

PCA/CNA Workgroup. Planned and on May 6, 2008, convened a meeting of UA faculty and other providers of CNA training to review PCA and CNA programs and explore the need for expanded efforts. In addition to representatives from eight UA campuses, at least six other training providers participated.

Medical Office / HCR Workgroup. Planned and on May 9, 2008 convened a meeting of HCR and Medical Office faculty to coordinate programs and outline descriptions of typical pathways open to students in the area of Medical Office and Health Care Records.

The PI and Project Manager coordinated frequently with the liaisons from UA's three MAUs to track the progress of their programs and anticipate future needs.

The project manager continued troubleshooting the transition from grant administration by the Alaska Dept of Labor to the Denali Commission and from Karen Perdue at UA Statewide to Jan Harris at UAA as the lead agency.

The project manager and fiscal manager attended training related to Denali Commission's new grants management system.

UA Allied Health Alliance engaged in discussions related to further development of the Rural Allied Health Training Project, including possible activities to promote retention of allied health workers.

### **Problems / Changes / Future Assistance**

We have noted that all the UAA programs are all facing trainee recruitment issues. Some face particular challenges as noted in the corresponding sections above, but overall the enrollment from rural Alaska has not met expectations. As a result we have identified the need for a trainee recruiter to provide a concerted focus on relationships with high schools, tribal health corporations and their employees and community campuses to produce closer two-way communication and increased enrollment. The Denali funded grant initiatives have funded the readiness to train rural residents. We now face a need to make these academic programs and support services widely known to potential trainees and their employers. We will address this in our next funding request.

**PHOTOS**

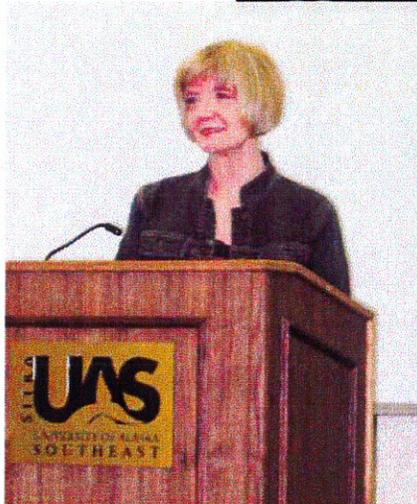


**Community Health Aide Forum, 4.25.08**



**Teams Competing in Anatomy & Physiology contest at 4.25.08 CHAP Forum**

April 26,  
2008  
1:00pm  
Sitka  
Campus



## Spring 2008 CNA Graduates



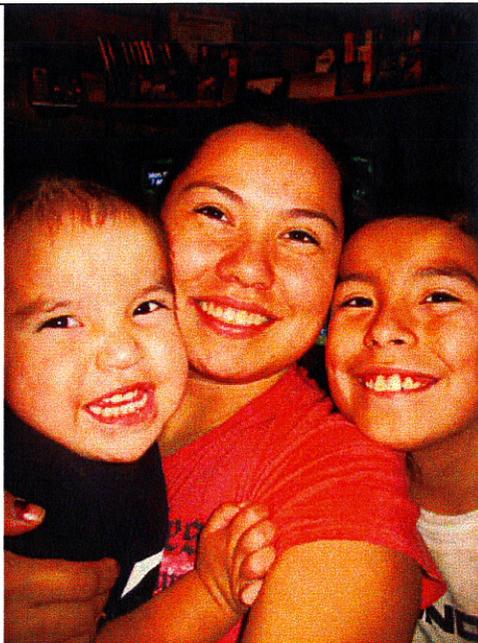
Students in Allied Health Reimbursement Program



I'm Tonia Nelson and I'm a wife and Mom and am currently employed by YKHC in Bethel, Alaska. My husband and I have recently moved to Anchorage and I'm taking this course as well others for the Health Reimbursement Certificate, in hopes of increasing my marketability in the health field. I grew up in the bush and our family hopes to spend more time there in the future, but for now Anchorage is home. I have an AA degree in general ed and am also a massage therapist since 1991. I'm looking forward to this class and hope it will give me an edge in the workplace, more confidence and computer skills in the medical office.



Hi My name is Tamara Thomas (left), I grew up and lived in Fort Yukon Alaska all my life. For the past two years i've been working at the Yukon Flats Health Center as a Medical/Dental Billing Clerk. Also i've taken other health classes through Elluminate Live these last three semesters. I'm taking this course as a part of the Healthcare Reimbursement Certificate, in which I recently enrolled in.



I'm Monica Thomas I've lived in Fort Yukon all my life. I have two boy's Justice & River. I've worked at the Yukon Flats Health Center for 6 1/2 years. I was first the receptionist than transferred to Medical/Dental Billing I am now the Billing Manager. I've just enrolled in the Health Care Reimbursement Certificate program.



My name is Kay Andrews. I live in the village of Aleknagik located just above Dillingham in the Bristol Bay region. I am married with 10 children. They keep me very busy! I will soon become a grandmother in June as well! We all love the outdoors and are commercial fishers in Ekuik, Alaska, during the season of course.

I am unemployed since my layoff on December 31, 2007. My experience in office occupations over the past 16 years ranges from reception to research. I have a legal background derived from employment at the Legislative Information Office, Alaska Legal Services Corporation, Alaska Court System, Alaska Public Defender's Agency, and most recently as a Paralegal. My layoff opened the doors for new opportunity to advance my skills and knowledge. I chose the Healthcare Reimbursement Certificate Program and hope to further that education with an ending result in obtaining a degree in Public Administration and become professionally employed permanently.



My name is Kathy Ellis and I live in Wrangell ( Island located in Southeast Alaska) . I am currently working for Tideline Clinic here as assistant to our Medical Insurance Specialist. I have been on the job for 6 months. I have lived in Alaska for 30 years and still love it. I have some college and am currently working on Medical classes to help me in my job. Along with this class I am taking Medical Terminology and Professionalism in the Medical Office. I took Patient to Payment last fall and loved it. I was interested in this class to become more familiar with computers and programs in the Medical Office. I am hoping to better my skills and to make my job easier.



My name is Joy and I live in Valdez, Ak. I have been here for a year and a half and have another year and a half before we are up for military transfer again. We are hoping to stay in Alaska, however I miss my daughter who lives in Virginia and that may be an option. I currently work at the local hospital as a C.N.A as well as a Rehab aide where I pretty much handle the paperwork or office functions most of the time and activities in LTC department. I thought this course would be beneficial to where I work as well as possibly learning something new. I love computers and paperwork! I have been taking a variety of classes,

	<p>mostly Health care oriented. I would like to get into Radiology once I get somewhere that has the classes I need, until then I will keep plugging away.</p>
	<p>I'm Angela McKinney. David and I have been married for 30 years with three grown children. Chase, Chad and Amelia. After being a Dental Hygienist for 27 years, I sustained a work injury and am no longer able to practice. I am furthering my education in business and medical billing in order to manage one or several dental offices.</p>
	<p>I am working towards the Health Care Reimbursement Certificate as well as some of you. I have been a medic since I was 18, and have worked as a CNA in Colorado until I injured my back. I am now pursuing this certificate to continue in the medical field without further injuring my back. The purpose of these classes for me is to further my education and get a better job.</p>

SPRINT SEMESTER 2008 TRAINEE ROSTERS ATTACHED FOR:

**Community Health Aide Program**

**Medical Office / Health Care Reimbursement**

**Bristol Bay Health Program**

**Pharmacy Careers**

**Radiologic Careers**

**Medical Laboratory Careers**

**Dental Assisting**

**UAA Health Sciences Curriculum Development**

**Direct Services Careers (PCA/CNA)**

Denali Funded Program - UAF 6.30.08

	Program: CHAP										Date: June 2008								
	CHP 131 8 crs	CHP 132 8 crs	CHP 133 8 crs	CHP 134 8 crs	CHP 135 2 crs	CHP 203 1 crs	CHP 210 1 crs	CHP 212 1 crs	CHP 214 3 crs	CHP 250 1 crs	CHP 250 1 crs	CHP 250 1 crs	CHP 283 3 crs	CHP 283 2 crs	HLTH 100 3 crs	HLTH 116 3 crs	Expected/ Actual Graduation Date	Certification Eligibility	Expected Employment/ Employer After Completion
Home Community Togiak	Dec-1993	Aug-1994	May-1996	May-1997															
Anaktuvuk Pass																			
Mountain Village	May-2003	Aug-1994	May-2005	May-2008															
Little Diomedede	Dec-1999	Aug-1994	May-1996	May-1997															
Kaktovik	May-2008																		NSB
Savoonga	Dec-1998	Dec-1997	Dec-1998	May-1999	Dec-1999														NSHC
Monokotak	Dec-2002	May-2003	Dec-2003	Dec-2004	May-2005														
Pilot Station	Dec-2007	May-2008																	YKHC
Aleknagik																			
Chignik																			
Kortik	May-2008	May-2008	Dec-2006	May-2007	May-2008														
Liamna																			
Gambell	Aug-2007	Dec-2007	May-2008																
Bethel																			
Manokotak	Aug-1990	May-1991	Dec-1991																
Egegik	Aug-2005	Dec-2005	May-2006	Dec-2007	May-2008														
Egegik	May-2008																		
Selawik																			
Quinhagak																			
Eek	May-2004	May-2005	Aug-2005	May-2007	May-2008														BAHC
Allakaket	May-1997	May-1997	Dec-1997	May-2008															Mamillaq
Huslia	Dec-1998	May-2008																	YKHC
Fairbanks	Dec-1993	May-1994	Dec-1994	May-1996	May-1999														SEARCH/TCC
Port Graham	May-2007	Dec-2007																	TCC
White Mountain																			
Gambell	Dec-1998	Dec-1999	May-2001	May-2002	Dec-2002														NSHC
Point Hope	Dec-2007																		
Nunam Iqua	May-2006	May-2006	Aug-2007	May-2008															
Nondalton																			
Stony River	May-2008																		YKHC
Akiachak																			
Tuntutak	May-2008																		
Point Heiden																			
Point Heiden	Dec-2005	May-2006	Dec-2006	Dec-2007															
Dillingham	May-2004	May-2004	May-2005	May-2006	May-2007														
Kwigillingok	May-2005	May-2005	Aug-2005	May-2008															
Selawik	Dec-2007	May-2008	Dec-2007	Dec-2007	May-2008														
Levelock	Dec-2006	May-2008	Dec-2007	Dec-2007	May-2008														
Wales	May-1999	Dec-1999	May-2001	May-2002	May-2004														
Kiana	Dec-2007	Dec-2007																	
Kwigillingok																			
Selawik	Dec-2007																		
Mountain Village																			
Nulato	Dec-2007	May-2008																	
Selawik	May-2006	May-2006	Aug-2007	May-2008															
Napaskiak	May-2006	May-2006																	
Shishmaref																			
King Cove	Dec-2007																		
Chignik	Dec-2007																		
Katag	Dec-2006																		
Pilot Point																			
Russian Mission	May-2004	May-2005	Aug-2005	May-2007	Dec-2007														
Saint Michael	May-2008																		
Wasilla	May-2005	Aug-2005	Dec-2006																NSHC
Nome	May-2008	May-2008																	YKHC
Naknek																			
Marshall	May-2008																		YKHC

CHAP 1





Student Roster – Denali Funded Programs UAF as of 6/30/08

Program: Rural Allied Health HCR

Date: June 2008

	30 Credits Hours													Expected/Actual Graduation Date	Certification Eligibility	Expected Employment / Employer After Completion	
	HLTH 100 3 cr	HLTH 110 3cr	HLTH 116 3crs	HLTH 118 2crs	HLTH 132 2cr	HLTH 208 3cr	HTLH 234 4cr	HTLH 235 4crs	HLTH 236 3crs	ABUs 271 3crs	CIOS 150 or HLTH 193 3crs						
Home Community																	
Dillingham	May-2007		Dec-2007		Dec-2007												
Kodiak			Dec-2007														
Aleknagik	May-2008	May-2008		Dec-2007		May-2008				May-2008				May-2008			
McGrath		Dec-2007				May-2008											
Bethel	Dec-2006									Dec-2007							
Seldovia	May-2007	May-2008								Dec-2007							
Fairbanks	May-2008																
Metlakatla	May-2008									May-2007				May-2008			
Ninilchik			Dec-2007														
Fairbanks	Dec-2006	Dec-2006			Dec-2006				May-2007								
Noorvik	May-2008	May-2008															
Wrangell																	
Bethel	May-2007	May-2008	Dec-2007			May-2008				Dec-2007							
Wrangell	May-2008	May-2008				May-2008				Dec-2007				May-2008			
Bethel										May-2008							
Bethel		Dec-2007		Dec-2007	Dec-2007												
Bethel	May-2008	May-2008															
Ester			Dec-2007														
Ninilchik			Dec-2007														
Dillingham																	
Fairbanks	May-2008													May-2008			
Dillingham	May-2008																
Emmonak	May-2006									May-2007							
Angoon	May-2008																
Bethel		May-2008	Dec-2007		Dec-2007	May-2008											
Bethel	May-2007					May-2008											
Fairbanks	May-2008					May-2008											
Bethel	May-2007	May-2008	Dec-2007	May-2007	Dec-2007												
Emmonak	May-2008																
Sitka	May-2008																
Bethel		May-2008		Dec-2007	Dec-2007												

HCR





Bristol Bay Campus Denali Funded Trainees as of 6.30.08

Home Community	Program	Graduation Date	Certificate	Employed
Dillingham	CNA	5/3/2008	Yes	Marrulut Eniit Asst. Living
Dillingham	CNA	5/3/2008	Yes	Marrulut Eniit Asst. Living
Dillingham	CNA	5/3/2008	Yes	
Dillingham	CNA	5/3/2008	Yes	SAFE-Safe and Fear-free Environment
Dillingham	CNA	5/3/2008	Yes	Marrulut Eniit Asst. Living
Dillingham	CNA	5/3/2008	Yes	Marrulut Eniit Asst. Living
Dillingham	CNA	5/3/2008	Yes	Home Care
Dillingham	CNA	5/3/2008	Yes	Marrulut Eniit Asst. Living
Dillingham	CNA	5/3/2008	Pending	

Program: Pharmacy Technology										Date: July 11, 2008	
Home Community	Courses Completed								Expected/ Actual Graduation Date	Certification Eligibility	Employment/ Employer After Completion
	PHAR A101	PHAR A105	PHAR A107	PHAR A111	PHAR A115	PHAR A192					
Palmer		Spring 2008								OEC	Unknown
Palmer	Spring 2007			Spring 2008	Spring 2007					OEC	Unknown
Ketchikan	Fall 2007									OEC	Unknown
Kodiak	Fall 2007	Spring 2008	Fall 2007	Spring 2008	Fall 2007					OEC	Unknown
Ketchikan	Fall 2007									OEC	Unknown
Fairbanks	Fall 2007	Spring 2008		Spring 2008						OEC	Unknown
North Pole	Fall 2007	Spring 2008	Fall 2007	Spring 2008	Fall 2007					OEC	Unknown
Palmer	Fall 2007	Spring 2008								OEC	Unknown
Nikiski	Spring 2008									OEC	Unknown
Ketchikan	Fall 2007		Fall 2007							OEC	Unknown
Wasilla	Spring 2008									OEC	Unknown
Juneau	Spring 2008	Spring 2008		Spring 2008						OEC	Unknown
Mekoryuk	Fall 2007		Fall 2007							OEC	Unknown
Nome	Fall 2007	Spring 2008	Fall 2007	Spring 2008	Fall 2007					OEC	Unknown
Wasilla	Spring 2008									OEC	Unknown
Fairbanks				Spring 2008						OEC	Unknown
Wasilla	Spring 2008	Spring 2008								OEC	Unknown

Pharm

Home Community	Courses Completed				Expected/ Actual Graduation Date	Certification Eligibility	Expected Employment/ Employer After Completion
	RADT A101	RADT A102	RADT A103	RADT A104			
Fairbanks	Spring 2008			RADT A104	DEC 2009	OEC	
Fairbanks	Spring 2008				DEC 2009	OEC	Currently Employed with Private Practice Physician
Haines	Fall 2007	Spring 2008			MAY 2009	OEC	Currently Employed at Haines SEARHC Clinic
Sand Point	Fall 2007	Spring 2008	Spring 2008		DEC 2008	OEC	Currently Employed with EAT
Cold Bay	Fall 2007	Spring 2008			MAY 2009	OEC	Currently Employed with EAT
St. Mary's	Fall 2006	Spring 2007	Fall 2008	Spring 2008	MAY 2008	OEC	Currently Employed with YKHC
Petersburg	Spring 2006	Fall 2006	Spring 2007	Fall 2007	DEC 2007	OEC	Currently Employed
Ketchikan	Spring 2006	Fall 2006	Spring 2007	Fall 2007	DEC 2007	OEC	Currently Employed
Haines	Spring 2006	Fall 2006	Spring 2007	Fall 2007	DEC 2007	OEC	Currently Employed at Haines SEARHC Clinic
Haines	Spring 2006	Fall 2006	Spring 2007	Fall 2007	DEC 2007	OEC	Currently Employed at Haines SEARHC Clinic
Haines	Spring 2006	Fall 2006	Spring 2007	Fall 2007	DEC 2007	OEC	Currently Employed at Haines SEARHC Clinic
Petersburg	Spring 2006	Fall 2006	Spring 2007	Fall 2007	DEC 2007	OEC	Currently Employed at Haines SEARHC Clinic
Petersburg	Spring 2006	Fall 2006	Spring 2007	Fall 2007	DEC 2007	OEC	Currently Employed
Haines	Spring 2006	Fall 2006	Spring 2007	Fall 2007	DEC 2007	OEC	Currently Employed at Haines SEARHC Clinic
Metlakatla	Spring 2006	Fall 2006	Spring 2007	Fall 2007	DEC 2007	OEC	Currently Employed
Petersburg	Spring 2006	Fall 2006	Spring 2007	Fall 2007	DEC 2007	OEC	Currently Employed
Petersburg	Spring 2006	Fall 2006	Spring 2007	Fall 2007	DEC 2007	OEC	Currently Employed
Petersburg	Spring 2006	Fall 2006	Spring 2007	Fall 2007	DEC 2007	OEC	Currently Employed
Klawock	Spring 2006	Fall 2006	Spring 2007	Fall 2007	DEC 2007	OEC	Currently Employed

**RADT**

Program: Phlebotomy and Clinical Assisting

Date: July 11, 2008

Home Community	Courses Completed										Expected/ Actual Graduation Date	Certification Eligibility	Expected Employment/ Employer After Completion		
	MEDT A101	MEDT A110	MEDT A195A	MEDT A102	MEDT A103	MEDT A104	MEDT A105	MEDT A195B							
Kodiak	Spring 2008														
St. Mary's	Spring 2008	Spring 2008	Spring 2008										MAY 2008	OEC	
Bethel				Spring 2001							Spring 2003			OEC	Currently Employed with YKHC
Toksook Bay	Fall 2007	Spring 2008											MAY 2008	OEC	Currently Employed with YKHC
Unalaska	Spring 2008													OEC	Currently Employed Iliuliuk Health Clinic
Petersburg	Spring 2008													OEC	
Homer	Fall 2007												MAY 2008	OEC	Unknown
St. Mary's	Spring 2003	Fall 2006	Spring 2004	Spring 2004	Spring 2000	Spring 2008	Spring 2005	Spring 2000	Spring 2008	Spring 2005	Spring 2000		MAY 2008	OEC	Currently Employed with YKHC
Nome	Spring 2008	Spring 2008												OEC	
Unalaska	Fall 2007	Spring 2008											MAY 2008	OEC	Currently Employed Iliuliuk Health Clinic
Homer	Spring 2008													OEC	
Kodiak	Fall 2007												MAY 2008	OEC	Unknown
Kodiak	Spring 2008													OEC	
Juneau	Spring 2008													OEC	
Kodiak	Spring 2008													OEC	
Delta Junction		Fall 2006												OEC	
Trapper Creek	Fall 2007		Spring 2008										MAY 2008	OEC	Unknown
Aniak	Fall 2007	Fall 2007	Fall 2007	Spring 2008									DEC 2007	OEC	Currently Employed with YKHC

MEDT

Program: Dental Assisting

Date: July 11, 2008

Home Community	Courses Completed					Actual Graduation Date	Certification Eligibility	Expected Employment/ Employer After Completion
	DA A101	DA A102	DA A110	DA A127				
Selawik	Spring 2008					N/A	N/A	Unknown
Sterling	Spring 2008					N/A	N/A	Currently Employed in Private Dental Practice
Kodiak			Fall 2007			N/A	N/A	Currently Employed in Private Dental Practice
Sitka			Fall 2007			N/A	N/A	Currently Employed at Private Dental Practice
Seward			Fall 2007			N/A	N/A	Currently Employed at Private Dental Practice
Talkeetna			Fall 2007			N/A	N/A	Currently Employed in Private Dental Practice
Seward			Fall 2007			N/A	N/A	Currently Employed at Private Dental Practice

DA

Program: Certified Nurse Aide

Date: 7-7-2008

Home Community	Courses Completed/Date Completed				Expected/ Actual Graduation Date	Certification Eligibility	Expected Employment/ Employer After Completion
	PCA HS 103 4 credit hrs	Bridge to CNA fm PCA HS 104 6 credit hrs	CNA HS 105 9 credit hrs	4			
Sitka			4/26/2008		4/26/2008	CNA Licensure	Long Term Care
Sitka			4/26/2008		4/26/2008	CNA Licensure	Long Term Care
Sitka			4/26/2008		4/26/2008	CNA Licensure	Long Term Care
Sitka			4/26/2008		4/26/2008	CNA Licensure	Long Term Care
Sitka			4/26/2008		4/26/2008	CNA Licensure	Long Term Care
Sitka			4/26/2008		4/26/2008	CNA Licensure	Long Term Care
Sitka			4/26/2008		4/26/2008	CNA Licensure	Long Term Care
Sitka			4/26/2008		4/26/2008	CNA Licensure	Long Term Care
Juneau		4/25/2008			5/10/2008	CNA Licensure	Long Term Care
Haines		anticipated 8-2-08		CNA Licensure		CNA certification	Long Term Care
Haines		anticipated 8-2-08		CNA Licensure		CNA certification	Long Term Care
Haines		anticipated 8-2-08		CNA Licensure		CNA certification	Long Term Care
Haines		anticipated 8-2-08		CNA Licensure		CNA certification	Long Term Care
Haines		anticipated 8-2-08		CNA Licensure		CNA certification	Long Term Care

PCA/CNA